



## *HAVRE de GRACE AMBULANCE CORPS, INC*

### ***MISSION STATEMENT***

*The Havre de Grace Ambulance Corps, Inc. is a community based public safety entity that is responsible for providing emergency pre-hospital care for the citizens and visitors of our community. Our desire is to deliver this pre hospital care in an efficient and reliable manner that will promote the welfare and have a direct impact on life saving medical needs to our community.*

### ***VISION STATEMENT***

*The Havre de Grace Ambulance Corps, Inc. desires to be the best Emergency Medical Service organization possible. This can only be accomplished by enhancing our member's performance through improved acceptance, training and efficiency, while maximizing our resources and being prepared for growth and changing needs of our customers.*



## *HAVRE de GRACE AMBULANCE CORPS, INC*

### **“CORPS” VALUES**

**COMPASSION** – *Maintaining that irresistible desire that is in each and every one of our members to help others without judgment or prejudice.*

**OPENNESS** - *Professionals with the ability to accept and tolerate progressive change as well as fulfillment of personal and organizational responsibilities.*

**RELIABILITY** – *Offer a quality level of pre hospital care that will surpass others at the same time meeting the increasing demands of our “customers”, our citizens.*

**PROFESSIONALISM** – *The overall desire and image of our organization, which shall be based on our training, knowledge, experiences and appearance while delivering the highest level of pre-hospital care.*

**SENSITIVITY** - *The ability to adjust one’s perceptions, behaviors, and practice styles to effectively meet the needs of the community and to respect the personal and professional sacrifices that each of our members make to our organization.*